



Metro**VOX**

HOSTED VOICE & UCC SOLUTIONS



NEXT GENERATION VOICE SOLUTIONS

Metro Wireless offers a comprehensive suite of cloud telephony solutions to increase productivity at every business level.

- Hosted PBX for SMB to Enterprise
- Crystal Clear HD Business Voice
- Over 160 Custom Features
- Feature Rich Customer Portal
- Tremendous Value
- Full 24Hr NOC Support
- Applications Enhance Productivity
- Hosted Call Center Solutions
- Predictive Dialer and SMS
- Smartphone iPad | Tablet Apps
- Soft Reception Console
- IP Fax Solutions
- Virtual Office Attendant
- CRM | MS Outlook Integration

HOSTED PBX FOR BUSINESS

Using MetroVOX will greatly increase your productivity for support, sales and all other office duties. You won't believe how much time and effort can be saved with an efficient phone solution loaded with intuitive features. MetroVOX smartphone app brings the ultimate connectivity to your business phone extension for employees in remote locations.

- FREE download from APP Store and Google Play
- All PBX functionality available
- Switch calls from app to desk to mobile on the fly
- Call recording available
- Access user portal and settings

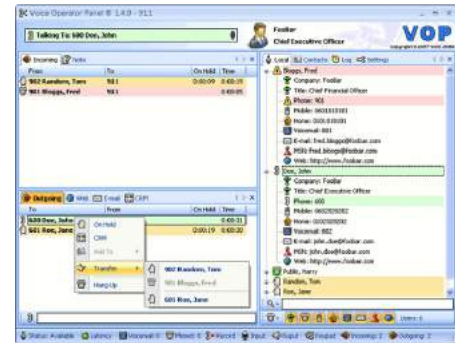


YOUR SINGLE SOURCE FOR TECHNOLOGY - SERVICES - DEPLOYMENT - SUPPORT

SOFT RECEPTION CONSOLE

The MetroVOX Voice Operator Panel is perfect for large organizations that wish to omit the clutter of reception phones with multiple expansion modules.

The VOP provides full extension status monitoring (ringing, busy, available) with calls details and call interception. This advanced software switchboard and attendant console is fully translated in English, French, Spanish, German, Italian, Dutch, Danish, Turkish, Russian and has all the drag and drop features required to operate an effective receptionist environment.



VIRTUAL OFFICE

MetroVOX Virtual Office portal is an essential tool for businesses with multiple entities within a single location. Phone numbers (DID's) are listed and tagged within the interface to pop a custom screen display when the number is called. The screen displays the appropriate messaging for the receptionist to greet the caller.



CRM | SALESFORCE

MetroVOX Salesforce integration is a hosted CRM application integration that manages key communication directly within Salesforce Enterprise. This unique app automatically logs all incoming and outgoing call data into Salesforce.com while providing incoming and outgoing call popups and note taking that syncs with Salesforce basic functions.



MS OUTLOOK

Metro Wireless offers and integrated click to call functionality directly within MS Outlook using SIP TAPI from Source Forge. Businesses can now click and dial contacts within Outlook to instantly place the IP phone on hook and dial the desired phone number. Increase productivity and automate processes within your business.



CALL CENTER APPS

With MetroVOX hosted call center solutions, say goodbye to large and unnecessary upfront investments, complex management, hidden fees and long deployments. Our call center functionality is leading edge technology with call back, call whisper, call barge features and all the real time reporting and metrics you demand at a fraction of the costs.



IP FAX

With MetroVOX IP FAX solutions, get a little or get a lot, the choice is yours and either way, the quality is always superb! All SkySwitch DIDs are T.38 compliant with awesome fax delivery from 2 to 500 pages!

- Inbound only - PDF 2 Email
- Traditional Fax to Fax
- Fax - Store - Forward Solution
- HIPAA Compliant



PREDICTIVE DIALER

With the MetroVOX hosted predictive dialing and SMS solution, triple the amount of agent talk time with prospects, auto detect no answers, busy signals, voice mail, fax machines and quick disconnects.

- Throttle concurrent calls
- Auto Redial Feature
- Multiple IVR Scripts | Reports
- SMS Broadcasting Option